Limited Product Warranty

The manufacturer warrants that its upholstery material products will be free from defects in material and workmanship under normal use for a period of 3 years from the date of original purchase. Writer's Block™ products are engineered to provide superior stain resistance as compared to most conventional faux leathers. The manufacturer warrants that most stains, including ink marks, can be removed from Writer's Block™ products when cleaned promptly and according to the published Writer's Block care and cleaning guide, subject to the following limitations:

Post Treatments - If the material has been treated by the customer (such as but not limited to flame or adhesive lamination or chemical treatment after shipment the warranty is voided.

Ink Marks/Graffiti - Removal of ink, particularly permanent marker, may vary depending on the type of denim and indigo dye. While Writer's Block offers excellent protection, residual "ghosting" may occur and full removal is not guaranteed. Intentional graffiti or vandalism is not covered by the warranty.

Denim Dye Transfer - Removal of indigo dye, particularly from wet jeans, may vary depending on the type of denim and indigo dye. While Writer's Block offers excellent protection, full removal is not guaranteed.

In the event that the upholstery material product does not perform to the specified performance standards, the manufacturer will offer replacement material free of charge. It must be determined that the material was used for the intended application and was cleaned using the appropriate care & cleaning methods outlined for these products.

This warranty only applies in circumstances where the product has:

- Been properly installed in a manner that does not put excessive stress on any part of the material.
- Been properly maintained and has been cleaned using appropriate cleaning agents and methods.
- Not been intentionally damaged, such as (but not limited to) tearing, puncturing, intentional graffiti or vandalism.
- Not been post-treated by the customer (such as, but not limited to, flame or adhesive lamination or chemical treatment after shipment.
- Been upholstered in conjunction with proper foam cushioning under the material.

If the product failure is determined to result from one of the aforementioned reasons, the Warranty is null and void. In the event that the product is determined by the manufacturer to be defective during year one or two of the Warranty, the manufacturer will offer replacement product and additional support for labor not to exceed $20/yd. for the amount of yardage used on the project. During year three of this warranty the manufacturer will supply replacement product but will not be responsible for labor or any other costs associated with the claim.