

Limited Product Warranty

The manufacturer warrants that the leather hide is free from defects in material or workmanship under normal use for a period of 1 year limited manufacturer's warranty and a period of 3 years for stain resistance. The warranty only applies when the manufacturer deems that the leather is maintained with reasonable and necessary care as described in the product's care and cleaning guidelines.

This limited warranty does not cover normal wear or damage to the leather resulting from accident, misuse, abuse or from exposure to direct sources of heat, prolonged sunlight, or harsh chemicals and abrasives used in cleaning which are not approved in the care and cleaning guidelines. Should problems develop during the warranty period, contact our Customer Care Team promptly to arrange for inspection. Upon inspection, and in the event of manufacturer defect in material or workmanship, the manufacturer will repair or replace the defective leather at its discretion without charge.