

Limited Product Warranty

Subject to the limitations and conditions described below, the manufacturer warrants to you, the client, that for a period of five (5) years from the date of purchase, the vinyl will not exhibit defects in materials or workmanship, when used under normal conditions, in commercial office, healthcare, hospitality, or automotive aftermarket applications. If Product fails to conform to this Limited Warranty, then the manufacturer will provide replacement Product to you, free of charge, and if such failure occurs within two (2) years from the date of purchase, then the manufacturer will also issue a credit to cover your documented out-of-pocket labor costs incurred to re-upholster the end use product, but not exceed forty dollars (\$40) per linear yard for each linear yard of Product replaced.

This Limited Warranty does not cover issues arising from: (a) staining or degradation resulting from interaction with other components of an upholstered product; (b) damage caused by post sale application of coatings, conditioners or other surface treatments; (c) improper installation or structural failure of the upholstered product; (d) damage caused by accidents, misuse, abuse or vandalism; (e) deterioration caused by exposure to harsh or abnormal environmental conditions; or (f) deterioration due to exposure to cleaners or methods of cleaning which do not comply with the manufacturer's standard care and cleaning instructions.

Claims under this Limited Warranty should be made by contacting our Customer Care team. The manufacturer must be given a reasonable opportunity to inspect the Product claimed to be defective. You will need to provide us with such information relating to your claim as reasonably requested by the manufacturer including: date of purchase, details regarding installation, purchase price, mode of failure or defect, and pictures of the non-conformity. Any claim against the manufacturer under this Limited Warranty must be brought within six (6) months after the non-conformity is discovered, otherwise such claim shall be deemed irrevocably waived.

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