Contract Vinyl Warranty

The manufacturer guarantees that our products meet the performance in accordance with the standards defined for each one
in the technical data sheet, as long as it is used under normal conditions for the applications for which it was designed and with a proper maintenance, storage and cleaning. The warranty period for each product is three years which will be effective from the date of purchase and will be subject to the limitations and conditions described below.

During years one and two of the Warranty Period, the manufacturer will provide replacement product to replace any defective product and pay for re-upholstery of the seat and/or trim, with a limit of twenty five Dollars (USD 25.00) for each linear meter of replacement product.

1. Limitations and Exclusions Applicable to this Warranty:
- Damage caused by exposure of the product to conditions for which it was not created.
- Deficiencies caused by negligence, abuse, misuse, improper storage or handling and use of materials that affect its appearance and performance.
- Improper care and cleaning according to defined guides.
- Exposure to harmful chemicals or cleaners with solvent-based additives.
- Transformation and or installation processes performed inadequately.
- Material that has been repaired, refurbished, improved, conditioned or modified by others than the manufacturer.
- Deterioration due to the use of incompatible or unspecified adhesives.
- Staining resulting from clothing dyes and/or external contaminants.
- Commercially acceptable color variations among production lots.
- Claims due to color definitions that have been previously approved by the client.
- Damage or problems caused by accidents, natural catastrophes or any other external causes unrelated to the product's performance in normal use.
- When the information and/or evidence that supports the claim is not provided by the buyer.

2. Requirements to Make the Warranty Effective:
- The claim must be made by the original purchaser within the warranty period.
- The original purchase invoice should be provided.
- Evidence of the damages found such as physical samples, photos and/or videos must be provided.
- The material that is subject of the claim should be kept by the buyer until the approval or rejection of the claim.

3. Validity of the Warranty:

• In case the claim is considered valid, the manufacturer will make the replacement for a mutually agreed product or a refund for the value of the product claimed without including the la