Faux Leather Warranty

The manufacturer warrants that its upholstery material products will be free from defects in material and workmanship under normal use for a period of 3 years from the date of original purchase.

In the event that our upholstery material products do not perform to the specified performance standards, the manufacturer will offer replacement material free of charge, provided the material was used for the intended application of the material and was cleaned using the appropriate care & cleaning methods outlined for these products.

This warranty only applies in circumstances where:

- Been properly installed in a manner that does not put excessive stress on any part of the material.
- Been properly maintained and has been cleaned using appropriate cleaning agents and methods.
- Not been intentionally damaged, such as (but not limited to) tearing, puncturing, intentional graffiti or vandalism.
- Not been post-treated by the customer (such as, but not limited to, flame or adhesive lamination or chemical treatment after shipment by the manufacturer.
- Been upholstered in conjunction with proper foam cushioning under the material.
- Not been exposed to inks or dyes that may have transferred to the material.

If the product failure is determined to result from one of the aforementioned reasons, the Warranty is null and void. In the event that the product is determined by the manufacturer to be defective during year one or two of the Warranty, the manufacturer will offer replacement product and additional support for labor not to exceed $20/yd. for the amount of yardage used on the project offered in the form of a credit. During year three of this warranty the manufacturer will supply replacement product but will not be responsible for labor or any other costs associated with the claim.