Crypton Home Warranty

Crypton® warrants that its fabrics will be free from manufacturing defects for a period of two years from time of purchase. If there is a manufacturing defect that affects the durability or performance of the fabric, such as a defect in the weave, please contact our Customer Care team. The fabric will be inspected and the nature of the problem determined. If there is a manufacturing defect, the fabric will be replaced with an identical fabric (or an equivalent fabric if the original fabric is no longer available).

The above warranty constitutes Crypton's exclusive warranty related to its products. There are no other warranties, either express or implied, including warranties of merchantability, or fitness of a particular purpose. These warranties give specific legal rights. Other rights may vary according to where you live.

The Crypton warranty specifically excludes damages to the fabric caused by the misuse of the fabric, such as tears or punctures.

The entire liability of Crypton related to the product purchased is to repair or replace the fabric product (but not any item into which the fabric product is integrated or any associated labor costs), and any claim for damages is limited to the purchase price of the product. In no event will Crypton be liable for consequential or incidental damages, including lost profits, labor, or other materials or installation costs.

Important

- The use of bleach is not recommended on Crypton Home fabrics.
- Stains listed below may not be completely removable and are not covered under warranty such as; Pemanent Marker, Lipstick, Nail Polish, Mustard, Shoe Polish.
- The customer is responsible for cleaning as outlined in the Crypton Home Care & Cleaning Guide
- Warranty is void if fabric treatment is applied.