

Bella-Dura Warranty

Bella-Dura provides a warranty to the original purchaser of fabric for three years for Commercial markets and five years for the Residential market from the original date of purchase/installation. This limited warranty covers the fabric becoming unserviceable because of loss of strength or color from normal usage and exposure to weather and atmospheric conditions, including sunlight. This limited warranty covers the replacement of fabric only.

Limited Warranty

This limited warranty is valid only if a copy of the invoice for the item purchased is submitted showing date of original purchase. Bella-Dura will supply new fabric free to replace the fabric that becomes unserviceable. This warranty does not cover damage to the fabric caused by animals, chemicals, improper cleaning, unreasonable use or improper installation of fabric. The warranty applies only to the original purchaser. This warranty does not apply to Fabric to which any stain or soil repellent treatment has been applied by anyone other than the Fabric manufacturer, with the exception of the manufacturer approved 303 High Tech Fabric Guard. The consumer is responsible for normal care and cleaning of the fabric. If the original purchaser believes that the Fabric covered by the Bella-Dura Fabric Warranty exhibits excessive wear, then that purchaser must notify our customer care team as soon as possible.

How it Works

Upon written receipt of warranty claim, the Fabric & Fiber Warranty Program will evaluate the Fabric condition for abnormal wear and/or damage. If the technical evaluation determines that the Fabric does show excessive wear that is inconsistent with this Warranty, then Bella-Dura will replace the warranted Fabric, but will not provide compensation for installation or re-installation. The sole remedy provided by these Limited Warranties is replacement of the Fabric as specified herein. Remedies for incidental or consequential damage are expressly excluded. Some states do not allow the exclusion or limitation of incidental or consequential damage, in which cases the above limitation may not apply.